



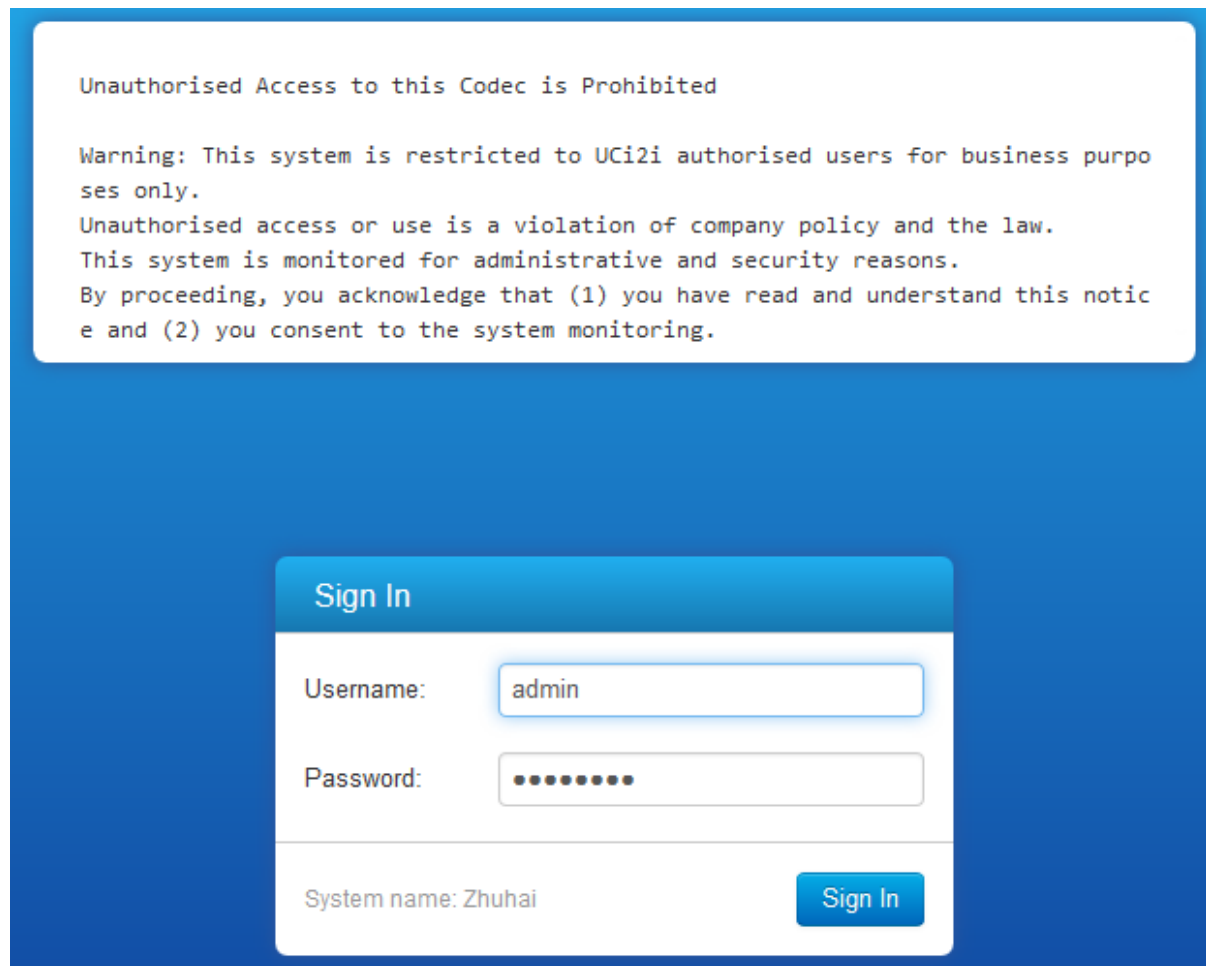
Cisco CE Software
Endpoint - Web
User Guide

Written using Cisco CE Software 8.3.1

Cisco CE Software Endpoint Web User Guide

Please note that this user guide is based on software version CE 8.3.1.

1. Type in the IP address of the endpoint in the web browser.
User name : admin
Password : *<blank field>* (if you have not changed it)



The screenshot displays a web interface with a blue background. At the top, a white box contains a warning message: "Unauthorised Access to this Codec is Prohibited". Below this, a warning text states: "Warning: This system is restricted to UCI2i authorised users for business purposes only. Unauthorised access or use is a violation of company policy and the law. This system is monitored for administrative and security reasons. By proceeding, you acknowledge that (1) you have read and understand this notice and (2) you consent to the system monitoring." Below the warning is a "Sign In" form. The form has a blue header with the text "Sign In". It contains two input fields: "Username:" with the value "admin" and "Password:" with a masked password represented by ten dots. At the bottom left of the form, it says "System name: Zhuhai". At the bottom right, there is a blue "Sign In" button.

2. After login, you should see the below screen.

The screenshot displays the Cisco TelePresence MX300 G2 system information page. The top navigation bar includes Home, Call Control, Setup, Security, Maintenance, Integration, and a user profile for 'admin'. The main content area is titled 'System Information' and is divided into two columns: 'General' and 'H323'.
General
Product: Cisco TelePresence MX300 G2
Last boot: today at 11:42
Serial number: [REDACTED]
Software version: ce 8.3.1 Final 3276302 2017-01-13
Installed options: Encryption
System name: Acorn
IPv4: 192.168.12.201
IPv6: -
MAC address: [REDACTED]
Temperature: 44°C / 111.2°F
H323
Status: Inactive
Gatekeeper: -
Number: -
ID: -
SIP Proxy 1
Status: Registered
Proxy: 91.244.117.114
URI: [REDACTED]

3. Go to **Configuration - System Configuration - Network**

Either use your company internal DNS or the below options:

In **DNS - Server 1 Address**, you can type in **8.8.8.8** (Google primary DNS server address), click **Save**

In **DNS - Server 2 Address**, you can type in **8.8.4.4** (Google secondary DNS server address), click **Save**

In **IPv4**, type in the IP address, Gateway, Subnet Mask, which you can consult your company technical support. Click **Save**

The screenshot shows the configuration page for DNS and IPv4. The 'DNS' section contains four rows, each with a text input field, a 'Save' button, and a character limit '(0 to 64 characters)'. The 'Server 1 Address' field contains '8.8.8.8' and the 'Server 2 Address' field contains '8.8.4.4'. The 'IPv4' section contains four rows, each with a text input field, a 'Save' button, and a character limit '(0 to 64 characters)'. The 'Assignment' field is a dropdown menu currently set to 'Static'.

- Go to **Configuration - System Configuration - Network Services**
In **NTP**, you can type in the addresses shown, or use the values from:
<http://www.pool.ntp.org/en/>
In **NTP - Mode**, select **Auto**

NTP	
Mode	Auto
Server 1 Address	0.uk.pool.ntp.org (0 to 255 characters)
Server 2 Address	1.uk.pool.ntp.org (0 to 255 characters)
Server 3 Address	2.uk.pool.ntp.org (0 to 255 characters)

- Go to **Configuration - System Configuration - Provisioning**
In **Provisioning - Mode**, set to **Off**, then click **Save**

System Configuration

System Configuration	
Search...	Refresh Collapse all
Audio	
Cameras	
Conference	
FacilityService	
H323	
Logging	
Network	
NetworkServices	
Phonebook Server	
Provisioning	
RTP Ports Range	
Provisioning	
Connectivity	Auto Save
HttpMethod	POST Save
LoginName	Save (0 to 80 characters)
Mode	Off Save
Password	Save (0 to 64 characters)
ExternalManager	
Address	Save (0 to 64 characters)

- Go to **Configuration - System Configuration - SystemUnit**
Put in your preferred Endpoint Name, then click **Save**

System Configuration

SystemUnit

Audio

Cameras

Conference

FacilityService

H323

Logging

Network

NetworkServices

Phonebook Server

Provisioning

RTP Ports Range

Security

SerialPort

SIP

Standby

SystemUnit

Time

CallLogging Mode	<input type="text" value="On"/>	<input type="button" value="Save"/>
ContactInfo Type	<input type="text" value="DisplayName"/>	<input type="button" value="Save"/>
MenuLanguage	<input type="text" value="English"/>	<input type="button" value="Save"/>
Name	<input type="text" value="VDesk HK"/>	<input type="button" value="Save"/> (0 to 50 characters)

- Go to **Configuration - System Configuration - SIP**
 - In **ListenPort**, set to **Off**
 - In **Default Transport**, select **Tls**
 - In **Display Name**, type in **Your Endpoint Name**, then press **Save**.
 - In **TlsVerify**, select **Off**,
 - In **URI**, type in **Your SIP video address provided by UCi2i** which the format is **RoomName.CompanyName@dial.vc**, then press **Save**
 - Under **Authentication**,
 - Password**, type in **Your Password provided by UCi2i** , press **Save**
 - UserName**, type in **Your User Name provided by UCi2i** , press **Save**
 - Under **Proxy 1 Address**, type in **pex1.dial.vc** , press **Save**

SIP Refresh Collapse all Expand all

ANAT	Off	
DefaultTransport	Auto	
DisplayName		(0 to 550 characters)
Line	Private	
ListenPort	Off	
Mailbox		(0 to 255 characters)
PreferredIPMedia	IPv4	
PreferredIPSignaling	IPv4	
Proxy 1 Address	pex1.dial.vc	(0 to 255 characters)
Proxy 2 Address		(0 to 255 characters)
Proxy 3 Address		(0 to 255 characters)
Proxy 4 Address		(0 to 255 characters)
TlsVerify	Off	
Type	Standard	
URI		(0 to 255 characters)

Authentication	
Password	<input type="text"/> Clear (0 to 128 characters)
UserName	<input type="text"/> (0 to 128 characters)

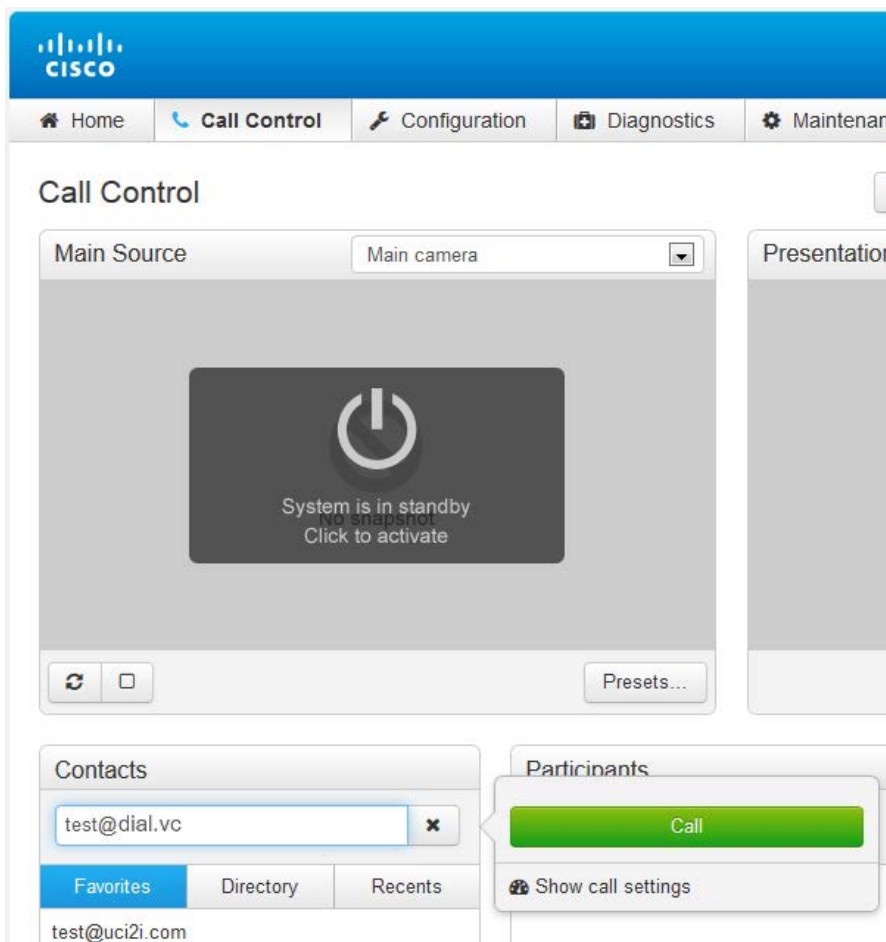
8. Go to **Configuration - System Configuration - Conference**
In **Default Call**,
Protocol, select **SIP**, then press **Save**
Rate, select **768** kbps (the recommended speed for most connections), then press **Save**



DefaultCall	
Protocol	Sip <input type="button" value="Save"/>
Rate	768 <input type="button" value="Save"/> (64 to 6000)

Go to **Call Control**, In order to test the connection, you can go to our Test page by entering the video address: **test@dial.vc**

In Call Settings, select the call rate: **768kbps**, select Protocol: **SIP** (make sure you have SIP registered), then press **Call**



The screenshot shows the Cisco Call Control interface. At the top, there is a navigation bar with 'Home', 'Call Control', 'Configuration', 'Diagnostics', and 'Maintenance'. The 'Call Control' section is active, showing 'Main Source' set to 'Main camera'. Below this is a large area with a power button icon and the text 'System is in standby. No snapshot. Click to activate'. At the bottom, there are 'Contacts' and 'Participants' panels. The 'Contacts' panel has a search bar with 'test@dial.vc' and a list of contacts including 'test@uci2i.com'. The 'Participants' panel has a green 'Call' button and a 'Show call settings' option.

Then you will see the video and audio test screen, follow the instructions provided. If you have any questions or issues, then please check our Help Centre site: <https://support.uci2i.com/hc>.

Finally, if you're still having issues and are either on our Enterprise products or have paid for the SMB Support option, please call our UCi2i Support Number: +852 2281 5300 (HK) or +44 (0) 203 841 8555 (UK) or email us at support@uci2i.com.

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