

Job Description

Job title	Technical Configuration Lead
Reports to	Head of Customer Success
Department	Professional Services
Job type	Full time (permanent)
Work location	Waterloo, London (office based)

About uMotif

uMotif's mission is to put patients at the centre of research by building data capture solutions people love to use. Designed with patients for patients, the uMotif platform supports data capture for each phase of clinical research across all therapeutic areas. Over 22,000 participants use our applications to track and submit e-consent, symptom, eCOA, ePRO, and wearable device data. With expertise in engaging patients and fast deployments, we work with 10 of the top 20 global pharmaceutical companies to power large real-world evidence (RWE) and virtual studies.

Job Summary

This is an entry level role for an enthusiastic individual looking to shape and grow their career. Day to day responsibilities are using internal tools to configure the uMotif platform to deliver eCOA/ePRO studies.

Responsibilities

- Configure studies according to customer requirements using in-house configuration tooling
- Work with internal stakeholders across departments including Professional Services, Engineering, and Product Management
- Support wider Professional Services team with customer facing work, including operational tasks, and liaising with customers in order to capture their requirements

Requirements

- BSc qualification or equivalent experience
- Excellent numeracy and strong communication skills

- Good attention to detail
- Highly comfortable with technology
- Interest in healthcare and technology

Nice to have

- Proactive, hard-working self-starter
- Motivated by ability to be involved in all aspects of the Professional Services team and grow career
- Seeking fast paced environment

What we offer

- 25 days holiday per year, plus an additional day off for your birthday
- Bupa private medical insurance
- Workplace pension contribution
- Share options
- 'uToken' annual lifestyle bonus
- Flexible working hours
- Training and personal development contribution
- Cycle to Work scheme

How to apply

Click the "Apply" button on the uMotif Careers webpage for the appropriate role. Attach your CV and a cover letter including a statement to confirm you consent to uMotif holding your CV for a duration of the current recruitment phase.

uMotif is an equal opportunities employer and positively encourages applications from suitably qualified and eligible candidates regardless of sex, race, disability, age, sexual orientation, gender reassignment, religion or belief, marital status, or pregnancy and maternity.

We are looking for the successful candidate to start as soon as possible and applications will be considered in the order they are received.

No recruiters thank you.