

## Job Description

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Job title	Technical Lead
Reports to	Head of Customer Success
Department	Professional Services
Job type	Full time (permanent)
Work location	Waterloo, London / Homeworking

### About uMotif

uMotif's mission is to put patients at the centre of research by building data capture solutions people love to use. Designed with patients for patients, the uMotif platform supports data capture for each phase of clinical research across all therapeutic areas. Over 22,000 participants use our applications to track and submit e-consent, symptom, eCOA, ePRO, and wearable device data. With expertise in engaging patients and fast deployments, we work with 10 of the top 20 global pharmaceutical companies to power large real-world evidence (RWE) and virtual studies.

### Job Summary

This is an entry level role for an enthusiastic individual looking to shape and grow their career. Day-to-day responsibilities include using internal tools to configure the uMotif platform to deliver eCOA/ePRO studies.

### Responsibilities

- Configure studies according to customer requirements using in-house configuration tooling
- Work with internal stakeholders across departments including Professional Services, Engineering, and Product teams
- Support wider Professional Services team with customer facing work, including operational tasks and liaising with customers in order to capture their requirements

## Requirements

- Achieved a 2:1 or above BSc degree studying Bioscience, Computer Science, or Mathematics
- Ability to demonstrate strong numeracy and communication skills
- Excellent attention to detail and high levels of comfort with technology
- Proactive and hard-working self-starter who can thrive in fast paced environment
- Motivated by the prospect of being involved in all aspects of the Professional Services team and further career development

## Nice to have

- Experience or interest with technical applications
- Interest in healthcare and technology

## What we offer

- 25 days holiday per year, plus an additional day off for your birthday
- Bupa private medical insurance
- Workplace pension contribution
- Share options
- 'uToken' annual lifestyle bonus
- Flexible working hours
- Training and personal development contribution
- Cycle to Work scheme

## How to apply

Click the "Apply" button on the uMotif Careers webpage for the appropriate role. Attach your CV and a cover letter including a statement to confirm you consent to uMotif holding your CV for a duration of the current recruitment phase.

uMotif is an equal opportunities employer and positively encourages applications from suitably qualified and eligible candidates regardless of sex, race, disability, age, sexual orientation, gender reassignment, religion or belief, marital status, or pregnancy and maternity.

We are looking for the successful candidate to start as soon as possible and applications will be considered in the order they are received.

No recruiters please.