



For immediate release: Monday 14th May, 2012

GOOD NEWS FOR E.ON CUSTOMERS AS IT PROMISES NOT TO RAISE PRICES THIS YEAR

There is good news today for E.ON customers with the energy giant promising not to increase its prices this year^[1]. The announcement follows hints from two other major suppliers that a price rise could be on the cards, potentially as early as this coming winter. E.ON also points to an overall trend of rising wholesale prices, but has opted to shield its customers throughout 2012 to provide 'peace of mind to some five million domestic customers'.

Tom Lyon, energy expert at uSwitch.com, says: "There is some uncertainty over prices and consumers will be worried about what this might mean for their bills. While SSE has moved to reassure its customers that they will be protected from higher prices at least until the autumn, E.ON has gone one step further by promising a price freeze throughout 2012. This is good news for its five million domestic customers.

"It's also good to see E.ON really driving its Energy Fit scheme forward to encourage customers to make their homes more energy efficient. This is one of the key ways in which consumers can protect themselves from higher energy costs so I would urge all of its customers to talk to E.ON and to see what help they can get. The 2012 price freeze should be seen as a short-term reprieve and customers can use this time to future-proof their homes against higher energy prices in the future."

For more information visit www.uSwitch.com or call 0800 093 06 07

-Ends-

For more information please contact:

Jo Ganly, uSwitch.com on 0207 802 2915 or joganly@uswitch.com

Nithiya Gnanathas, Lansons Communications on 0207 566 9716 or nithiyag@lansons.com

Notes to editors:

1. <http://pressreleases.eon-uk.com/blogs/eonukpressreleases/archive/2012/05/14/1822.aspx>;

About us

uSwitch.com is a free, impartial, online and telephone-based comparison and switching service, helping consumers compare prices on gas, electricity, water, heating cover, home telephone, broadband, digital television, mobile phones and personal finance products including mortgages, credit cards, current accounts and insurance. In 2010 uSwitch.com celebrated ten years of saving customers money.

uSwitch.com is the first comparison website to achieve the Plain English Campaign's Internet Crystal Mark, which is recognised as a standard that a website has clear language, is accessible and easy to use, and has been tested on a sample of its users.

uSwitch.com is dedicated to helping consumers save money whether they have internet access or not. It offers a dedicated call centre, manned by uSwitch customer service representatives, as well as a freepost 'Send us your bill' service, whereby customers can post their latest energy bills with their telephone number to FREEPOST USWITCH, to get a free call back from a dedicated customer services representative. The service is also available via fax, email and post. Consumers should fax 0203 214 8417, email CustomerServices@uswitch.com or write to Customer Services, uSwitch.com, Centro 3, 19 Mandela Street, London, NW1 0DU with their postcode and usage details.

uSwitch.com is owned by Forward Internet Group Limited, a privately funded collection of internet-based businesses focused on consumer engagement and innovation.