

Bike & Boot Inns

Standard terms and conditions of booking

Reservations, deposits and payment

These are confirmed with your reservation and vary with the rate reserved.

Cancellations and no-shows

These are confirmed with your reservation and vary with the rate reserved.

Guest property

You are responsible for the security of your belongings and a room safe is provided for the safe-keeping of valuable items.

Bicycles, clothing, surf boards and other items are kept in our dedicated storage facilities. The hotel provides storage facilities and maintains electronic monitoring but cannot accept responsibility for the safe-keeping of items, except where damage or loss is caused by its negligence.

If your property is left behind, we are not responsible for its safe-keeping but will make reasonable efforts to store it for a maximum of six months.

Hotel property

If you, or others who are part of your reservation group (including pets), damage the hotel's property, you are accept joint and several responsibility for the cost or repair or replacement at the hotel management's discretion.

Minibars, room snacks and honesty bar

Rooms at the Bike & Boot have minibars and room snacks and some of the contents are chargeable if consumed, whilst others are complimentary (included in the room charge). You are responsible for familiarising yourself with charges before consuming any items as they are charged after check out.

The honesty bar in the Retreat is chargeable on the basis of the prices displayed and are often charged post-departure. You are responsible for familiarising yourself with charges before consuming any items as they are charged after check out.

By agreeing to these terms and conditions you are accepting the validity of these charges.

Film club

The film club is not licensed as a public cinema and, as such, is for use by resident guests only. No access can be made available to non-resident guests, even at an additional charge.

Reasonable use

A number of amenities at the Bike & Boot are made available on a “complimentary” or “inclusive” basis. These services are provided subject to the principle of reasonable use, as defined by the hotel’s management.

Pets

We welcome well-behaved pets subject to the payment of our overnight charges. If your pets damage the hotel, its property or the property of other guests, reasonable charges for loss, reinstatement or replacement are chargeable at the hotel management’s discretion.

Fire and safety

You are responsible for familiarising yourself with emergency escape and alarm procedures and for exiting the building quickly and un-aided where it is necessary to do so.

If you have a disability that might make it more difficult to escape from the building in an emergency, you are obliged to tell us at the time of reservation.

Contracting party

Your reservation and contract is with Bike & Boot Inns Ltd, a company registered in England & Wales. Registration number 09830089