

# Welcome

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**In line with the current guidelines we have taken various measures to protect our guests and our teams. This means that we may look a little differently to the last time you visited!**

**All areas indoors are seated areas only**, please wait to be seated and do not stand at any bar or service area whilst you are in the Restaurant, Bar or Lounge Areas

**Indoor gatherings should only be occurring in groups of up to 2 households** including support bubbles, please respect this and do not be offended if we are not able to accommodate you at the moment if your group is 3 households or more

**Outdoor gatherings should only be occurring in groups of up to 2 households** or support bubbles, or a group of at most 6 people from any number of households.

The capacities of each of the areas are detailed on the entrance to each area, please respect this and do not enter areas when they are at capacity, this includes toilets.

**If you or someone you live with has any of the following:**

- **a high temperature**
- **a new, continuous cough**
- **a loss of, or change to, your sense of smell or taste**

**Sorry - but we will not be able to welcome you at this stage**

We will be asking for details of everyone visiting the hotel, bars, restaurants and public areas. This is mandatory in line with the UK Government Track & Trace system, so please support us with this. Your data will be retained for 21 days.

Avoid close contact with others during your visit, respect the 2m best practice social distancing guidelines.

*Most importantly be patient and kind, with each other and our teams, it's a little different at the moment and we are all learning how to behave in our new world!*