

Reservation Terms and Conditions

Check-in/Check-out Policy: Rates quoted are based on check-in date and length of stay shown. Should you depart early prior to the departure date confirmed for any reason, we may impose an early departure fee.

Arrival Time: Rooms may not be available until after the reserved hotel's designated check-in time. Occupancy prior to check-in time on the date of the reservation cannot be confirmed unless the hotel has availability and payment for the previous night is received by the hotel prior to arrival either by credit card accepted by the hotel or a deposit by check.

Rate Rules/Restrictions: Rates are confirmed in the currency of the country in which the hotel is located unless otherwise specified in your e-mail confirmation details. Rates confirmed are for the number of occupants listed in your e-mail confirmation, per room, per night and do not include additional charges for rollaway beds or extra people and will apply only to rooms booked as part of this reservation. Tour and package rates vary according to the features of the specific package or program offered at each hotel. The applicable charges for the packages confirmed are indicated in your e-mail confirmation details. The taxes, service charges and value added tax shown on your e-mail confirmation are those currently in effect. Taxes, service charges, etc. are subject to change without notice according to local law.

Revision/Cancellation: Should you need to cancel, please do so before 16:00 hrs the day prior to the day of arrival to avoid cancellation fees. Cancellation of reservations for which payment was guaranteed or for which a deposit has been sent must reach the destination hotel by the hotel hold time on the cancellation date indicated to avoid your credit card being charged or the forfeiture of your deposit. Cancellation numbers are issued at the time of cancellation provided the reservation is cancelled by the date and time specified in your e-mail confirmation details. Please make a note of the cancellation number for your records in the event of questions regarding cancellation of guaranteed reservations. A new deposit is required for revisions to reservations received after the cancellation refund due date. Any changes to the arrival date, departure date, or room type of this reservation is subject to the hotel's availability at the time the change is requested and may result in a possible rate change and/or service fee. If you need to make changes to your reservation [click here](#), or call +44 (0)1908 694433.

We reserve the right to cancel or modify reservations where it appears that a customer has engaged in fraudulent or inappropriate activity or under other circumstances where it appears that the reservations contain or resulted from a mistake or error.

Thank you for choosing MK Hotel. We look forward to having you as our guest.