



Software for the hair and beauty industry
Hardware Specification

It is important to have a reliable, modern IT infrastructure in order to operate the Salon by Premier Software® applications effectively. This document defines the requirements, and provides infrastructure information to help ensure a smooth implementation process.

Main PC – Requirements

- 2.8 GHz Dual Core i3 / i5 equivalent
- 8GB+ RAM
- 1024 x 768 or higher
- Free Hard drive space 100GB+
- Download speed 15MB

Additional PC – Requirements

- 2.8GHz Dual Core Processor or faster
- 4GB+ RAM
- 1024 x 768 or higher
- Free Hard drive space 20GB+

Apple Macs

Salon by Premier Software® will only function on an Apple Mac that has Boot Camp installed with a supported Microsoft Windows Operating System.

If the Apple Mac is to act as the main computer for Salon the specification of the Windows machine created on Boot Camp must meet the Main PC requirements outlined above.

If the Apple Mac is to use the software as an additional PC the Windows machine created in Boot Camp must meet the Additional PC requirements outlined above.

* Devices that require a serial port (RS232 or Com Port), cannot be used on Apple Macs.

Supported Operating Systems

- Windows 8 Pro 64 bit
- Windows 8.1 Pro 64 bit
- Windows 10 Pro 64 bit

Supported Operating Systems

- Windows 8 Pro 32 bit / 64 bit
- Windows 8.1 Pro 32 bit / 64 bit
- Windows 10 Pro 64 bit

Installing Salon by Premier Software® on your PC/s

Prior to your installation date and time please ensure that all computers that you wish for us to install upon are set up ready and connected to the internet.

If you are having multiple PCs installed, please ensure that they have been networked before the installation is due to take place.

Premier Software will not install, set up or configure your network.

For local installations of 5 PC's or more a Server Operating System is required alongside a licensed version of Microsoft SQL Server. This will not be supplied by Premier Software and any associated costs with this are not included within your quotation.



Server – Supported Operating Systems

- Windows Server 2012 Standard 64 bit
- Windows Server 2016 Standard 64 bit
- Windows Server 2019 Standard 64 bit

SQL Server Supported

- Microsoft SQL Server 2012 Express / Standard / Enterprise
- Microsoft SQL Server 2014 Express / Standard / Enterprise
- Microsoft SQL Server 2016 Express / Standard / Enterprise
- Microsoft SQL Server 2017 Express / Standard / Enterprise

Web Booking & Mobile Applications

To enable Web Booking and Premier Mobile Apps to be available 24 hours a day, your Main PC / Server will need to **remain switched ON at all times**.

For this reason, we recommend against installing these services on a Laptop Computer as they are not designed to be left on permanently.

We do not recommend installing web booking on a laptop, since they are not designed to be permanently on.

If your system is hosted by Premier Software, you do not need to leave your computer on.

Software Requirements

The Marketing and Reporting sections of the software allow for emails to be sent out to your clients, these are sent by SMTP.

Your SMTP details will be required to configure the system to send HTML emails; these details are usually obtained from your web mail provider.

Supported Peripherals

Barcode Scanner: Any keyboard emulation barcode scanner is compatible for use with Salon by Premier Software®.

Receipt Printers: Epson TM-T88V and TM-T88VI receipt printers are supported to provide printing of an integrated company logo, and automatic cutting of receipt.



salon
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