

## OUR COVID-19 MEASURES



The use of masks is mandatory for people aged six years and over as a preventive health measure, including within the Resort\*.



All staff undergo daily temperature controls before the start of their working day, as well as periodic diagnostic tests.



Frequent hand washing recommended.



To maintain the established safety distance (1.5m) we have limited the capacity in communal areas as well as in our dining areas.



All of our restaurants and bars are equipped with sanitiser points and have strict hygiene procedures in place.



You will find hand sanitiser in your room and masks are available upon request.



We have on arrival 24-hour medical assistance, upon request.



All amenities have been hygienically sealed for your protection.



Helpful information available on the Hotel App.



You will find the menus available in a digital format for viewing in your mobile phone in all our bars and restaurants.



We have increased the frequency of deep-cleaning and the disinfection of guest rooms.



All communal areas, high-contact points as well as offices and back-of house areas are sanitised every hour.

**\*The use of masks is mandatory** | We hereby inform you that the Ministry of Health of the Community of Andalusia requires the mandatory use of masks for people aged six years and over as a preventive health measure. Masks are to be worn in an outdoor and indoor public spaces, including within the Resort.

On beaches and at pools, masks will not be required for swimming or sunbathing, as long as the social distancing can be respected. Their use is required while walking on beaches and around pools.

Please note that failure to comply with these obligations may result in a penalty, imposed by the authorities.