

Shanti Spa, Sport & Wellness pre-booking and privacy policy

The continuity of our **"My Safe Zone"** journey underline the importance of your healthy experience within our Shanti Spa, Sports & Wellness corner in the new normal context following the pandemic. We have principally focus on your comfort, hygiene practices and most importantly your safety. In this perspective, we have reviewed and put forward a range of policies, procedures and measurements in order to deliver a safe Spa & wellness experience.

Our wellness facilities comprises of two saunas, two steam bath , one heated Jacuzzi, a meditation room, one single yoga pavilion and one common yoga pavilion. Our sports area consists of a Gym, a lap pool, a Pilate's room, an archery station and an outdoor jogging track. The mentioned list operates under private reservation only and is bookable at the resort, no pre booking is entertain before arrival. In all fairness the booking function on a first come first serve basis at the resort. The availability and accessibility of wellness facilities is from Monday to Sunday, 08:00 to 20:00. On the other hand the sports facilities is available seven days a week from 08:00 to 22:00. This being said, this privilege and exclusivity apply for a minimum one person to a maximum of two persons conditional that they are sharing the same room. We invite you to contact our Spa reception team who shall happily assist you during your stay.

We offer complimentary group yoga sessions on a daily basis with minimum two to three times a day, from the following hours: 08:15 | 11:30 | 15:30. The maximum person we can accommodate for a group is 6 persons per session to allow social distancing in our common yoga pavilion. Hereby the same fairness principal applies and is based on a first come first serve policy. We also offer private yoga lesson and available on pre booking system and supplement fee apply.

In view of the above hygiene protocol we would like to convey beforehand our sincere thanks for your

common support and understanding on these policies and procedures. Our line of Spa treatment menu has also been revised with a reduced choice to ensure maximum level of safety for our guests and our therapists.

Spa treatment | Massages | Beauty & Cosmetic | Hair salon services.

The above services operates strictly on a pre booking basis to ensure the sanitisation process in between the treatments slots. We encourage you to pre book all your spa treatments prior to your arrival and your preferred treatment times to ensure that it is secured accordingly. Our pre booking system are as follows: - Once confirm it is a binding reservation, charged at the time it is confirmed and Non-refundable in the event of cancellations or no show. As a fact the availability of treatment times on site will be at a much reduced level, any last minute cancelled free slots will be reoffered on a first come first serve basis.

Please find our Spa menu on the hereunder link [Spa Brochure.pdf](#)

Please contact us for your treatment pre booking under:

- info@shantimaurice.com
- **WhatsApp message on : + 230 542 311 11**
- **Landline : + 230 603 72 00**

In the light of the above, we would like to express our heartfelt thanks for your understanding and wish you a rejuvenating spa experience. Please feel comfortable and free to contact us for any further information or assistance you may require.

Yours sincerely

DR PRAGYA MISHRA & SHANTI SPA TEAM