



Covid – 19 Charter
Stay Safe

Bespoke Hotels are committed to ensuring that all of our premises continue to be a 'Safe place to work, stay and visit'. The health, safety and wellbeing of all of our employees, guests and third-party visitors is, as always, our utmost priority. As we adapt our operations to control the spread of COVID-19 we make the following commitment to all:

1. Enhanced frequency of cleaning and sanitising regimes across all departments and bedrooms with particular focus on hand contact points
2. All staff have received COVID-19 awareness training
3. All staff have signed a daily health declaration and undertake a daily temperature check prior to commencing work
4. Every hotel will receive an independent third-party assessment by Environmental Health Professionals to verify Covid – 19 standards are fully implemented
5. Provision of additional hand sanitising stations have been provided throughout the business
6. All staff are provided with their own personal hand sanitising gel
7. Disinfection wipes are available to all guests at reception
8. There is enhanced provision and access to Personal Protective Equipment (PPE) where appropriate
9. Social distancing measures have been assessed and control measures implemented throughout the business
10. All guests' services and interaction points have been reviewed in order to minimise risk for both guests and team members

**We appreciate your support and understanding and thank you for following
the guidelines and measures in place**