



Position: **Product Manager**

Reporting to: **CEO**

## **Signapps Overview**

[Signapps™](#) is a GDPR and POPI compliant messaging application that enables healthcare professionals to communicate and collaborate securely with each other about the care of patients in real time from any location.

The demand for technology that enables secure effective care coordination in the medical field is explosive. Signapps is right at the cusp of a wave of new generation of healthcare technology providers focusing on how to harness data and communication to drive outcomes.

## **Purpose of the Job**

We are looking for someone with excitement and passion to join our team to engage and collaborate across customers, engineering and commercial teams driving growth and exceptional customer experiences with our suite of SaaS products. The ideal candidate will have experience defining and delivering SaaS products and expertise working with multiple stakeholders to define and prioritize requirements. Experience with SaaS and cloud services is required.

## **Key Responsibilities:**

- Define and prioritize requirements across product lines for the Signapps platform to accelerate our growth
- Act as Product Owner for areas of the Signapps platform, working closely with Engineering to effectively plan and execute work with a focus on high quality customer experiences
- Work with customers, and our engineering and commercial teams to drive product design that optimizes business outcomes and goals



- Work with cross-functional teams (including Support, Services, Sales and Marketing) to drive clear requirements and collaborate on business process and systems required to deliver an exceptional customer experience

### **Requirements**

- A minimum of 5 years industry experience in cloud and/or SaaS solution and experience working with the broader business on process and operational aspects of SaaS.
- Bachelors degree with strong academic record and a strong preference for quantitative, scientific, or technical backgrounds
- Proven knowledge and experience with established industry practices for successful SaaS product delivery
- Experience working with SaaS platforms supporting multiple SaaS products.
- Experience working with remote teams to plan, groom, and deliver capabilities quickly
- Ability to clearly define the customer experience needed in each product deliverable and translate to actionable scope for Scrum teams
- Demonstrated track record of taking ownership and driving results on technical projects
- Detail oriented but with the ability to think and act strategically.
- Ability to make hard decisions using a blend of quantitative and qualitative inputs
- Exceptional analytical and problem-solving skills
- Excellent interpersonal, communication and presentation skills, both written and verbal.
- Travel will be required

### **Bonus Requirements**

- Experience in the Healthcare Sector



**In summary:**

- Signapps is new - we don't have to contend with legacy systems.
- Our work matters. It has a direct impact on the lives of people.
- Delivery of quality product and great customer service consumes and will define us.
- Our workflow is lean and simple.
- We are growing fast.
- We have a top-notch work environment, developmental opportunities, the desire to have fun and transform healthcare experiences for our customers and their patients

If you have the skills and qualifications as we have described above, we want to hear from you!

